

REOPENING GUAM BUSINESS / NGOS

FAQS

PCOR 1 to PCOR 2

V.4 May 7, 2020

FAQ #1 Which Businesses / NGOs Can Open in PCOR 2?



ALL
ESSENTIAL
BUSINESS
OPERATING
IN PCOR 1



RETAIL
STORES

PROFESSIONAL
SERVICES

FLOWER SHOPS



REAL ESTATE
AND
AUTOMOTIVE
SALES



BEAUTY /
HAIR / NAIL
SALONS &
BARBERSHOP



SHOPPING
CENTERS /
MALLS



ELECTIVE
MEDICAL AND
DENTAL
PROCEDURES /
TREATMENTS /
THERAPIES

FAQ #2

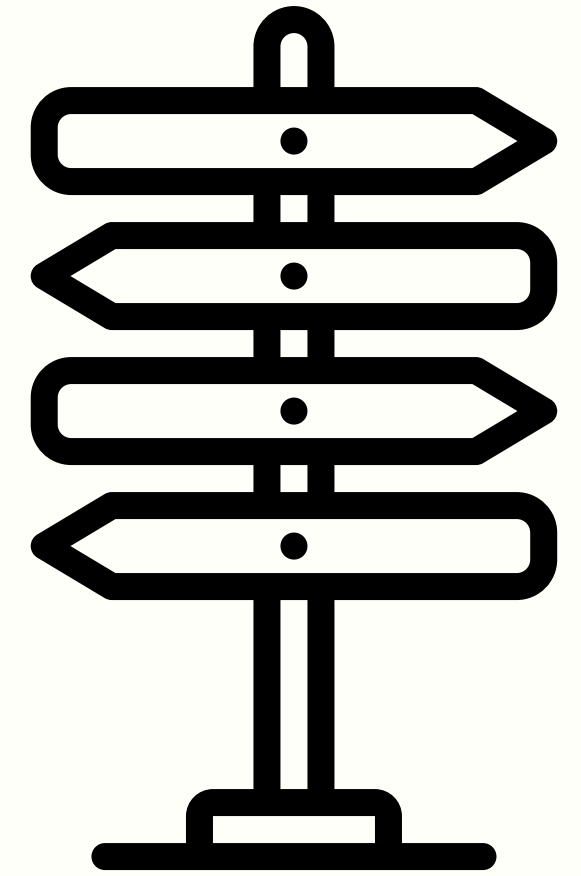
IS MAY 11TH THE DATE FOR REOPENING?



This date could change (based on medical triggers); however, if the desired trends stay on target, then May 11th is a target date at this point in time.

FAQ #3

WHAT DOES A BUSINESS NEED TO HAVE IN PLACE TO OPEN?



Businesses must work with its industry representatives and/or Chambers of Commerce to collectively submit an industry-specific plan to ensure social distancing, workplace preparation, and other procedures and submit such plan to the DPHSS.

FAQ #4



WHAT IF MY BUSINESS DOESN'T FALL UNDER THE PCOR 2 SET TO RE-OPEN? CAN I APPEAL TO GET MY BUSINESS OPEN?

There is no formal appeal process if a business is not identified to open initially upon PCOR 2.

In anticipation of a possible future authorization to open, businesses should work with their industry partners and / or the Chambers of Commerce to prepare in the event of such authorization at some point during PCOR 2 or PCOR 3.

FAQ #5

DO I NEED TO HAVE SANITARY AND OPERATION GUIDELINES REVIEWED AND APPROVED PRIOR TO OPENING?



- The submission of guidelines by businesses that are not initially authorized to open during specific PCOR phases will not guarantee a decision to allow them to open.
- For identified industries (i.e. retail), all they would have to do is submit industry guidelines to DPHSS.
- DPHSS is not going to be expected to approve guidelines.

FAQ #6

IF SO, WHO APPROVES THE GUIDELINES AND WHAT IS THE TIMELINE OF WHEN MY BUSINESS WILL HEAR BACK?



- Because there is no appeal process, even if an industry or business that wasn't initially identified to open upon declaration of PCOR 2 submits guidelines, there is no guaranteed timeline in place for a decision.
- The decision will be made on a case-by-case basis and depending on what the medical data reflects over the coming weeks, a decision could be made to authorize additional activities.

FAQ #7

WHO REGULATES OR CONDUCTS INSPECTIONS TO ENSURE BUSINESSES ARE FOLLOWING GUIDELINES?



- DPHSS & Department of Revenue & Taxation will provide inspections.
- Although the public is not a regulator, if customers witness any general guidelines not being followed (employees not wearing masks/washing hands), they can report to 311.

FAQ #8

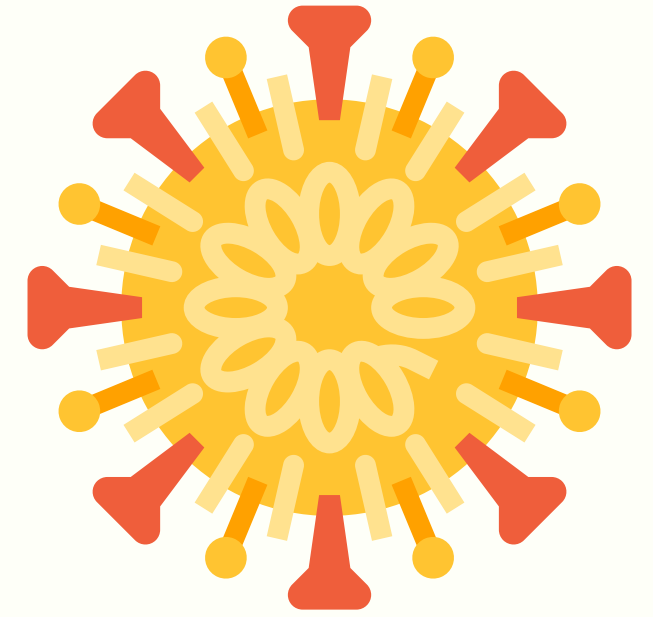
WHAT HAPPENS IF A BUSINESS DOES NOT FOLLOW THE GUIDELINES? (I.E. FINES, ETC.)



Currently, there is not a specific penalty in place; however, it is best practice for businesses to abide by sanitary guidelines and to promote confidence of the industry and the safety of employees, customers, and the community at-large.

FAQ #9

**WHAT HAPPENS IF MORE COVID-19 TESTS ARE REPORTED?
WILL I HAVE TO SHUT DOWN AGAIN?**



- Businesses should follow government mandates.
- Businesses should comply with all sanitary requirements to help reduce the spread of COVID-19.

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RESOURCES:

- Chalan Para Hinemlo' (2020)
- Guam Women's Chamber of Commerce COVID-19 Resource Page
<https://www.guamwomenschamber.com/covid-19/>
- Guam Chamber of Commerce Website:
<https://www.guamchamber.com.gu/>



Prepared by the Guam Women's Chamber of Commerce in conjunction with the Business Recovery Advisory Team.