

Tourism Industry FAQs on Executive Order No. 2020-05 Social Isolation, Lifting Restrictions on Health Care, Licensure, and Clarifying Status of Non- Essential Government of Guam Operations.

1. When does this executive order go into effect?

The executive order goes into effect at 12:00PM on March 20, 2020 and will remain in effect through March 30, 2020.

2. What hotel operations are affected?

The hotels can continue to sell rooms. They can also execute check-in/check-out operations with their front desks. Additionally, room service dining and cleaning are allowed. Restaurants and delis within the hotel cannot be opened for dine-in service but can facilitate take-out orders and delivery. Bars, ballrooms and function rooms inside hotels cannot host gatherings.

3. Can hotels continue to operate their fitness centers, spas, pools and beach facilities?

No, they must suspend services through March 30, 2020. All public gatherings or congregations for purposes of recreation or similar activities are prohibited.

4. Are public beaches open?

Public beaches will remain open and outdoor activity is permitted, provided that individuals abide by the social distancing directive in Executive Order 2020-04.

5. Can hotels continue to operate laundry services?

A majority of hotel properties out-source laundry and linen services. These services should not be interrupted through the duration of the executive order.

6. Can construction or renovation work take place during this period?

The executive order does not apply to essential infrastructure, which includes general construction, to include private and military, provided employees abide by the social distancing directive in Executive Order 2020-04.

7. I have a restaurant; can I continue to open for business?

Yes, but limited to take-out services and delivery.

8. Are restaurants with drive-thru services allowed to continue to operate, as long as in-restaurant dining is prohibited?

Yes, drive-thru services are still allowed.

9. I am a retailer; can I continue to open for business?

Only retailers that provide the following services can remain open: grocery stores, certified farmers' markets, food and produce stands, supermarkets, food banks, convenience stores, and other establishments engaged in the retail sale of canned food, dry goods, fresh fruits and vegetables, pet supply, fresh meats, fish, and poultry, and any other household consumer products (such as cleaning and personal care products) and products necessary to maintaining the safety, sanitation, and essential operation of residences.

10. Will the banks remain open?

While banks and credit unions are exempt from this executive order, it is best to contact your financial institution.

11. Can golf courses remain open?

No, golf courses are considered a recreational activity and public accommodation.

12. Are all commercial flights affected?

Inbound and outbound flights are exempt from this executive order, but we recommend checking directly with the airline carrier.

13. Is public/private transportation shutting down?

Public transportation does not apply to this executive order. A private transportation company has the discretion to choose to operate. Some private transportation companies have decided to suspend services. We recommend contacting these private companies directly. Tour buses are not allowed to operate during the executive order.